

## Operations Update

### **SUMMARY**

This report provides an update on the Authority's operations.

### **RECOMMENDATION(S)**

The Authority is asked to:

Note the information within this report.

## **1. Introduction**

This report sets out day-to-day operations and business plan activities being undertaken by the Operations Team. The role of the team is to ensure the day-to-day running of WLWA's contracts and the operation of the waste transfer station and Household Re-use and Recycling Centre (HRRC) in Brent is in line with the Authority's values of leadership, efficiency, partnership and good communications.

## **2. Christmas**

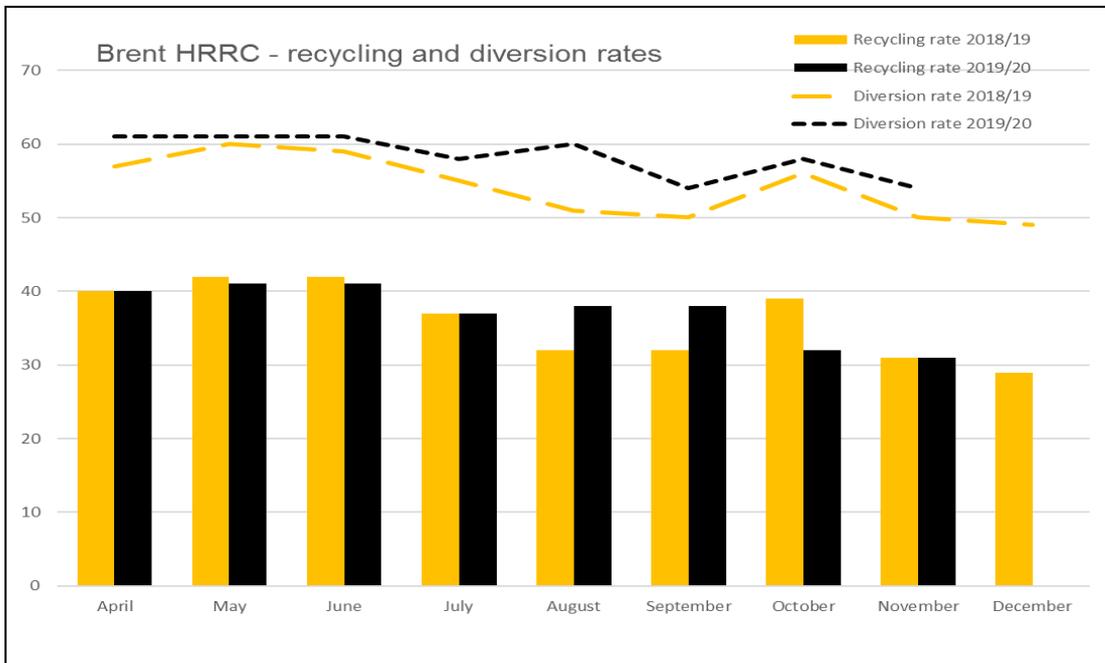
As usual there has been a large amount of waste generated by residents throughout the Christmas period. An increase is always expected and planned for, the reception and onwards transfer of this waste has been very well managed at the waste transfer stations and there have been no issues affecting boroughs ability to deliver waste. The daily waste tracker that worked so well last year was again used to monitor levels of waste on the sites. There were several trains cancelled with short notice over the festive period due to works on the route to SERC. Suez put in place their contingency plans and moved a large quantity of waste by road instead to compensate for this.

## **3. Twyford WTS and HRRC**

The majority of the works at site are now complete. The last tasks are to undertake some repairs to the steelwork that holds the netting over the whole working area and to replace the netting. A survey of the steelwork identified parts across the whole structure that needed repair, this was in addition to the original works identified to repair the fire damaged area. It needs to be complete before the netting can be replaced.

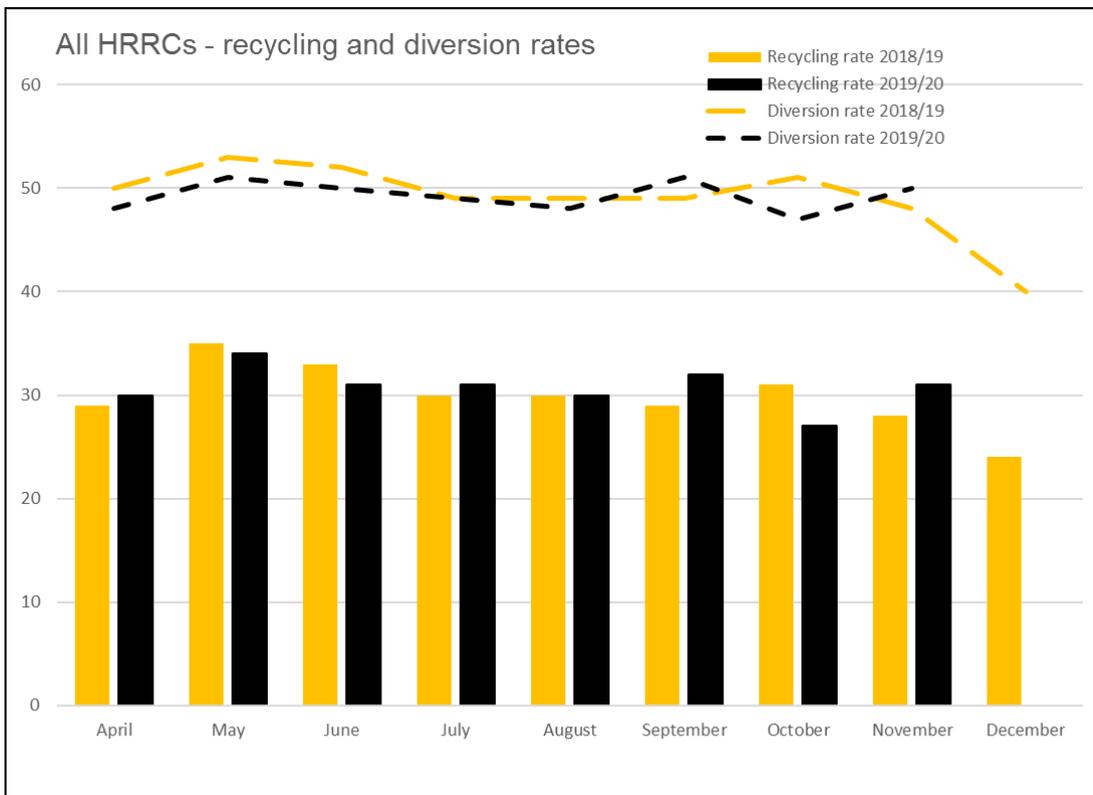
Last year LB Brent requested that the site opening hours were reduced in order to meet a necessary cost saving. Changes to the days of opening will start in March.

The recycling rate on the HRRC for quarter three is similar to last year, the difference in October is the result of less green waste being delivered. The diversion rate remains slightly higher than 2018/19.



#### 4. West London HRRC's

Officers have been comparing the recycling and diversion rates across the HRRC's in west London. The graph below shows the aggregated results. The Site Manager and Operations Manager have begun work with Hillingdon and Richmond to look at potential improvements on the HRRC sites to further increase separation of materials to increase recycling and diversion. Officers have also started a project to look at the content of the residual waste delivered to the waste transfer stations.



This month Officers will offer all borough HRRC's the opportunity to have new weighbridge software installed at their sites. The software will be the same for each site to ensure consistency and comparability of the data. It will also offer additional features to reduce administration on site and allow quicker access to better information.

5. **Health and Safety** – Following a competitive tendering exercise for an external Health and Safety Advisor, Universal Safety Practitioners has been appointed. Appendix one to this report sets out progress against the 2019/20 Health and Safety Action Plan.
6. **Risk** – There are no risks associated with this report.
7. **Financial Implications** – There are no risks associated with this report.
8. **Staffing implications** – There are no staffing implications associated with this report.
9. **Health and Safety Implications** – There are no health and safety implications further to those discussed within this report.
10. **Legal implications** - There are no legal issues arising from this report.
11. **Impact on Joint Municipal Waste Management Strategy** – Operations activities are in line with the following policies:

Policy 5: West London Waste Authority and its constituent Boroughs will reduce biodegradable municipal waste landfilled with regard to the Landfill Allowance Trading Scheme.

Policy 6: West London Waste Authority and constituent Boroughs will seek a residual waste management solution in accordance with the waste hierarchy, that presents value for money and that offers reliability in the long term.

Policy 7: The WLWA and constituent boroughs will seek to provide waste management services that offer good value. That provide customer satisfaction and that meet and exceed legislative requirements.

Policy 8: The WLWA and constituent boroughs will work together to achieve the aims of this strategy and are committed to share equitably the costs and rewards of achieving its aims.

Background Papers	None	
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