

Kutch Madhapar Karyalaya
P.O. Box 791
Harrow
HA3 9DT
2nd November 2004

Harrow Leisure Centre
Harrow

To the Manager

Dear Sir,

First I would like to thank you very much for providing your venue for our community event that was held on the 29th August 04. This is the biggest event of our annual calendar and it attracts members of all ages. The Harrow Leisure Centre staffs were very helpful and cooperative during the preparation and on the day of the event. With their support and help the event was very successful. I want to take this opportunity to ask you to forward our thanks to the staff that were on duty for that particular weekend.

However, there were several issues that I felt should be brought to your attention.

Over the years our organisation has felt that the toilet facilities have seriously deteriorated. Some of the hand driers and toilets are out of order and have not been maintained. We have highlighted this to you in the past and it seems that nothing has been done. The conditions of the lavatory floor have not improved either. The rooms were unclean before we started using the facilities.

Also there were no sanitary bags and disposal facilities in any of the ladies toilets.

2. This year the number of tables and chairs provided were insufficient for our guests. We were required to hire many extra tables and chairs from an external company at additional cost. As you may be able to understand this has put a heavy financial strain on our voluntary community organisation.
3. This year the stage was not constructed adequately. There were an insufficient number of platforms to start with. Over the last few years more and more of the platforms have remained broken and unusable.

We were very disappointed by the general condition of the hall. It was simply not satisfactory and we feel the general standard has deteriorated over the years. We have verbally raised the above issues on previous occasions but have not seen any change, nor have we received any feedback. We have hired Harrow Leisure Centre now for well over ten years and appreciative of the service you have provided so far. However, we felt that it was time some of the issues were highlighted in the hope that you will do something to resolve them. I would welcome any feedback from you.

I hope to hear from you soon.

Yours sincerely

Mrs. Kiran D. Bhanderi
General Secretary
Kutch Madhapar Karyalaya

copy

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P.O. Box 791
Harrow
HA3 9DT
2nd November 2004

Councillor Nana Asante
c/o Victoria Bradley
Harrow Civic centre
PO Box 2
Station Road
Harrow

Dear Councillor Nana,

Please find attached a copy of a letter sent to the management of Harrow leisure centre regarding the condition of Byron Hall, which my community hired over the Summer Bank Holiday weekend. It highlights the unsatisfactory condition of the facilities in the hall.

We are bringing this to your attention in light of the recent meeting you chaired on the 28th September in which other groups have also expressed their concerns.

Yours sincerely



Mrs. Kiran D. Bhanderi
General Secretary
Kutch Madhapar Karyalaya

Copy



17 June 2005

Mrs Kiran D. Bhanderi
General Secretary
Kutch Madhapar Karyalaya
PO Box 791
Harrow
Middlesex
HA3 9DT

Dear Mrs Bhanderi,

Re: Harrow Leisure

Thank for your recent letter regarding your recent use of Byron Hall at Harrow Leisure Centre.

I can confirm that Leisure Connection the Council's facility operator have agreed to make a substantial investment in the provision of new equipment including tables and chairs for use in the Byron Hall. Leisure Connection has placed an order with a supplier and is awaiting delivery.

Leisure Connections are aware of concerns from hirers regarding the cleaning of the Byron Hall, and the cleaning schedule has been adjusted, and additional resources have been allocated to support cleaning.

We are also looking at revitalising some of broken staging platforms by either repairing or replacing broken platforms to provide more stage space for events.

Should you require any further information please feel free to contact me on 0208 424 7623.

Yours sincerely

Clifton Jackson
Sports Strategy and Partnership Manager

CC: Cllr Asante

